



## INTERNAL REGULATIONS

ANY VIOLATION OF THESE REGULATIONS MAY RESULT IN IMMEDIATE EXPULSION FROM THE CAMPSITE.

**1. CHECK-IN.** Clients are required to deposit an original document (no photocopy accepted) at the reception which sufficiently accredits their identity, and they must sign the registration form. On behalf of the campsite's staff and at the designated checkpoints guests must identify themselves as such with the means provided for this purpose.

**2. PITCH.** Occupation of the pitch, and any pitch changes, are subject to prior authorisation by the reception. The maximum number of persons on a pitch is six.

**3. PLOTS DIVISION.** The plots are delimited by the hedges and by the power box. In case there is no power box on the plot, the nearest one has to be taken as a reference for the border line. In case of doubt ask at reception. Customers occupying more than the allocated space will have to withdraw from it.

**4. PITCH MAINTENANCE.** Customers are responsible for the cleanliness of their pitch during their whole stay. It is prohibited to tie ropes to the trees or the power box and to cover the hedges.

**5. SILENCE HOURS.** (From 12 midnight to 7am) Silence during this period will be absolute. The campsite holds the parents responsible for children to respect the silence when entering the campsite after 12 midnight. Anybody who repeatedly disturbs rest of other campers or does not follow the instructions of the campsite's staff will be requested to leave the campsite.

**6. NOISE.** Please keep the volume of the TVs, radios and other sound reproducing devices down in order to not disturb your neighbours. These appliances are forbidden on the terraces and at the pool-area. Any source of noise may be forbidden if it causes annoyance.

**7. DOMESTIC ANIMALS.** Guests with domestic animals are obliged to bring along the vaccination certificate. They can only be accommodated on pitches within the designated dog area. The animal must always be kept on a lead and it will not be allowed to access the sanitary buildings and other facilities. The camping guest is responsible for making sure the animal defecates in the right place, i.e. the dog toilet. If this is not the case, he is responsible for the removal and hygienic disposal of the faeces. By no means shall the animal be a nuisance to other guests. You must have the mandatory third-party insurance for your pet.

**8. DRIVING.** The maximum speed on the campsite is 10 km/h. You shall not drive during the silence hours. The gates will be closed at 12 midnight. Customers arriving late will be requested to park their vehicles in the parking area by the entrance. The general traffic regulations also apply to the campsite premises.

**9. PARKING.** Vehicles may only be parked on the own pitch or on the designated public parking spaces. It is strictly prohibited to park cars in the streets, reserved parking spaces, unoccupied pitches or in ways that obstruct the free circulation of other vehicles. If a vehicle impedes the timely occupation of a pitch, the owner may be charged the costs for an overnight stay on that pitch, without this deriving the right to keep occupying it. The exterior parking in front of the campsite's entrance is designated exclusively for registered vehicles or those with special permission from the reception. Instructions from the campsite's staff have to be followed at all time.

**10. BICYCLES.** The use of scooters, roller skates, skateboards, bikes and similar vehicles is only permitted on those ways destined for vehicles. The maximum speed on the campsite is 10 km/h. Under no circumstances shall these vehicles be used in pedestrian areas, sanitary buildings and other facilities. Vehicles without an adequate lighting may not circulate in the dark.

**11. FIRE.** It is strictly forbidden to set alight a fire on the campsite premises and on the beach. Only portable barbecues are permitted.

**12. VISITORS.** Visitors are only admitted in exceptional cases and they must register at reception. Visitors will be requested to deposit some form of identification at the reception, which will be returned on departure from the site. Vehicles must be parked in the parking area by the reception. If visitors stay for longer than 1 hour, they will have to pay the relevant visitor's fee. The registered camping guest who receives the visit will be responsible for the visitors and their acts.

**13. BEACH.** It is forbidden to attach boats to the buoys. When practicing water sports (surfing, jet-skis, boats, etc.), a security distance of at least 100m from the shore must be respected. Access to the sea is only allowed via the established navigation channel (see map). It is strictly forbidden to use any other access than this. The campsite cannot assume any responsibility of what happens on the beach, since it is a public space, but will notify the competent authorities if necessary.

**14. KITESURF.** In compliance with the BOP of Girona No. 76, the practice of these sports on the beaches of St. Pere Pescador is not permitted. The closest areas for the practice of these sports are the beaches of "Botigues" and "Cinc Claus".

**15. SWIMMING POOL.** Compliance to the swimming pool rules, displayed at the entrance, as well as to the lifeguard's instructions is mandatory. Sun beds occupied only by a towel or similar for an undue period may be freed by the lifeguard.

**16. CHILDREN.** Children under the age of 6 years must be accompanied by an adult when entering the campsite facilities (pool, playground, bar, etc.).

**17. LIABILITY.** The management accepts no responsibilities in case of theft, accident or damage to property or persons. The same applies to damage caused by acts of nature (storm, hail, wind, etc.), fire, or damage by Act of God. Valuables can be placed in security boxes at the reception.

**18. ABANDONED GOODS.** All equipment that is left behind on the pitch after the departing time (12am) without the permission of the reception, will be deemed abandoned and will be removed and disposed of by the campsite staff. The management accepts no responsibility in the case of loss or damage.

**19. MESSAGES.** Messages for customers (phone, email, fax, letter etc.) will be placed in the pigeon holes at the reception. Only in exceptional emergency cases will the messages be delivered to the client. Under no circumstances can the campsite guarantee a successful delivery.

**20. PREMIUM & COMFORT PLUS PITCHES.** All Comfort Plus pitches are equipped with water and drainage points. The drainage is only for used water from dish-washing, showering etc., being strictly forbidden to use it to dispose the content of chemical toilets.

**21. SEWAGE.** Each sanitary block is equipped with disposal points for chemical toilets. It is strictly forbidden to dispose the content of chemical toilets anywhere else.

**22. WATER POINTS, LAUNDRY BASINS AND SINKS.** Please use the areas designated for the washing of laundry and washing of dishes, not the drinking water points.

**23. CONDUCT.** Try to contribute to the maintenance of the campsite's facilities by keeping them as clean as you found them. Damaging or dirtying the campsite's installations or other camper's properties on purpose apart from expulsion implies the restitution of the damages caused. Vandalism, aggressive behaviour, voyeurism and theft apart from expulsion may be reported to the competent authorities for prosecution.

**24. DISCO FATA.** The required minimum age is 16 years. The access pass for free admission (except special parties) can be obtained from 1st of July, Monday to Friday.

**25. PUB LA COVA.** Persons under the age of 18 will not be admitted.

**26. PRICES.** The current prices are those listed on the official notice board. The prices are per day, charged according to the number of overnights. If registration takes place during night hours, the client is liable to pay for the overnight stay, although he may not be occupying a pitch.

**27. PAYMENT OF BALANCE.** The outstanding balance should be paid at least 48 hours prior to departure. Payment may be made by cash or with travellers cheques. We do not accept credit or debit cards nor cheques. The check-in paper will be required.

**28. DEPARTURE TIME.** The pitch must be vacated by 12 noon the day of departure. Hired accommodation must be made available before 10am in a sound and clean condition and the key returned to reception. Clients may remain on the campsite until 3pm. In the event of leaving the campsite after 3pm, the client will be charged for an extra day. Guests who want to leave the campsite before 7am, will have to leave their car in the parking area by the entrance before 12 midnight the day prior to departure.

**29. SMOKE-FREE AREA.** According to government regulations (Ley 42/2010) smoking in all covered facilities of the campsite is forbidden, with the exception of specifically designated smoking areas. The sign at the entrance of each facility will inform you about which kind of area it is.

**30. DATA PROTECTION.** In compliance with the Personal Data Protection Act 15/1999 of 13th December, CÀMPING LES DUNES S.A. informs you that your personal data and a copy of a document of identity are stored in computer files held by CÀMPING LES DUNES S.A., who will be the only recipient of said information, and whose sole purpose will be the management of clients, the management of future business-oriented relations and other promotional communications. To exercise the rights of access, correction, cancellation and opposition detailed in the law, please contact us by writing to CÀMPING LES DUNES S.A., Ref. Data Protection, Apart. Correus 23, 17130 L'Escaia (Girona), Spain.

**31. APPLICATION.** These regulations as well as those published at the different sections on site are binding. Its validity is void as soon as a newer edition is published on our website or the official notice board in the reception. Camping Las Dunas reserves itself the right to allow alterations to these regulations in very exceptional cases. This will by no means be deemed as setting a precedent to permit further exceptions. Under no circumstances those regulations derived from current legislation or the rights customers derive from these will be affected. The official version of these regulations is published in Catalan, alone it is binding.